

New Patient Packet

Please bring with you to your first appointment.

Welcome to

Hollywood Community Acupuncture!

Gentle, Effective, Affordable Health Care - for All of Us!

Located in the Heart of Hollywood:

1535 NE 41st Avenue, Portland, Oregon 97232 (Between NE Halsey & Broadway; across the street from Trader Joe's)

Online Scheduling:

HollywoodCommunityAcupuncture.com (Click red "Book Now!" button)

Information & Appointments:

Call **503-282-9777** during clinic hours, or leave a voice message.

Email:

HollywoodCommAcupuncture@gmail.com

Sliding Scale:

\$15 - \$40 per treatment in a comfortable group setting. Plus, \$15 Initial Intake fee for New Patients on first visit only.

Visit our website for more detail:

Hollywood Community A cupuncture.com

Welcome to our community!

Thank you for scheduling your New Patient appointment with us. We look forward to meeting you and becoming your partner in health care.

In this New Patient Packet, you will find:

- Welcome Letter from HCA
- Patient Health History & Contact Information form
- Location Map with parking suggestions

Please, complete the Health History form and bring it with you to your first appointment and arrive 15 minutes early.

A few things to know before your first appointment:

Please allow 90 minutes for your first visit: Plan to be at the clinic for about 90 minutes. This allows time to complete and process your paperwork, review your health issues with the acupuncturist, and get a treatment. Follow-up appointments for returning patients are generally 30-60 minutes.

Arriving on time: We realize your time is valuable and we want you to get the most out of each visit. Therefore, we ask that you arrive at least 5 minutes before your appointments. If you arrive late and other patients are waiting, you may need to reschedule. (A \$15 missed appointment fee may also apply.)

Payments: You will pay \$15 to \$40 (you decide) when you sign in at the front desk. There is an additional \$15 Initial Intake fee on your first visit only. We take cash, check, and 4 major credit cards.

Insurance billing: We do not process insurance claims. However, upon request, we will gladly issue a receipt that you can submit to your insurer.

What to wear: Wear loose, comfortable clothing with sleeves you can roll up to the elbows and pants you can pull up to the knees. You'll need to remove your shoes and stockings, but nothing else.

Fragrance Free Zone: Many of our patients are sensitive to smells. Please avoid wearing any perfume, cologne, or scented lotions to your appointment. No strong-smelling food brought into the clinic, please.

Cell phones and other electronics: Out of consideration for others, and to get the most out of your own treatment, please completely turn OFF your cell phone, etc., before entering the treatment room.

Non-urgent scheduling & cancellations: To schedule or cancel an appointment (one, or more days in advance), you may use our online schedule system, or call during clinic hours.

Last-minute cancellations: We ask that you help us with a \$15 fee if you must cancel or reschedule an appointment with less than a 24-hour notice. Call us at 503-282-9777 as soon as possible, so we can offer your slot to someone else.

Walk-ins are welcome: We will fit you in, if we can – but that may not always be possible. Scheduling ahead assures you a space.

Parking: Parking can be a challenge at peak hours. Please allow extra time to get to your appointment if you are driving. Do not park in the Trader Joe's lot. We have a few spaces in the lot behind our clinic that you may use, if you cannot find street parking.

Client responsibility: Hollywood Community Acupuncture does not provide primary care medicine. Acupuncture is a wonderful *complement* to Western medicine, but it is not a substitute for it. If you think you have a serious, undiagnosed problem, you need to see a primary care physician (MD or ND).

Clinic responsibility: We at HCA whole-heartedly believe in the healing, compassionate properties of ancient Chinese medicine. And we believe everyone has a right to quality health care. Whatever your financial or social status, whatever your age, gender, sexual orientation, ethnicity, or belief system, we treat you with respect, and are honored to be a part of your health care community.

Sincerely,

Jeanine Office Manager

Hollywood Community Acupuncture

PATIENT INFORMATION

CONTACT INFORMATION

Date	Best contact phone
Name	Email
Age Birth Date	
Sex: □F □M Preferred Gender: □F □M	Primary physician
Address	Physician phone number
City, State, Zip	
Occupation	Another person we may contact, if needed:
Employer	Name
How did you hear about us?	Relationship
Have you had acupuncture before? □Yes □No	Preferred Phone
HEALTH HISTORY	
What are your primary reasons for coming in?	
1	Date of last complete medical exam?
2	Symptoms you have experienced in the last year? □ Depression
3	☐ Difficulty focusing
How is your sleep?	☐ Dizziness
How is your digestion?	☐ Easily startled ☐ Excessive worry or fear
Are you currently taking pain medication or blood	☐ Excessive anger or irritability
thinners? (incl. aspirin) □Yes □No	☐ Fatigue/tiredness
Medications and food supplements you take:	☐ Headaches ☐ Loss of sleep/poor sleep
	☐ Loss or gain of weight
	☐ Overwhelmed by life
List serious illnesses, traumas, accidents, surgeries:	Conditions you have (or have had): ☐ Allergies ☐ Head trauma ☐ Anemia ☐ Hepatitis (type) ☐ Arthritis ☐ HIV/AIDS
List known allergies:	 □ Bleeding disorder □ Breast lump □ Cancer □ Seizure
	☐ Diabetes ☐ Stroke

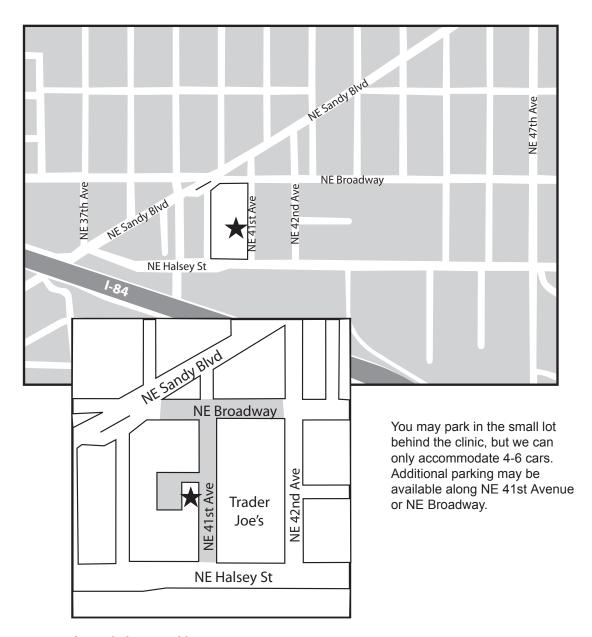
HEALTH HISTORY continued

Symptoms you have (or have had) in the last year:	CARDIOVASCULAR
MUSCLES/JOINTS/BONES	☐ Chest pain ☐ Hardening of arteries
☐ Tremors ☐ Swollen joints ☐ Cramps	☐ Pain over heart ☐ Previous heart attack
Pain, weakness, numbness in: (indicate side of body)	☐ Poor circulation ☐ Rapid/irregular heart beat
□ Neck □ Shoulder	☐ Swelling of ankles ☐ High or low blood pressure
☐ Back ☐ Arm	□ Other
☐ Hip ☐ Elbow	GASTROINTESTINAL
☐ Leg ☐ Wrist	☐ Nausea ☐ Belching, gas, bloating
☐ Knee ☐ Hand	☐ Poor appetite ☐ Excessive hunger or thirst
☐ Ankle ☐ Other	☐ Indigestion ☐ Difficulty swallowing
EYES/EARS/NOSE/THROAT/RESPIRATORY	☐ Constipation ☐ Diarrhea
☐ Asthma/wheezing ☐ Earache	☐ Vomiting ☐ Pain over stomach
☐ Difficulty breathing ☐ Loss of hearing	☐ Colon trouble ☐ Gall bladder trouble
☐ Persistent cough ☐ Ringing in ears	☐ Hemorrhoids (piles) ☐ Other
☐ Hoarseness ☐ Eye pain	" '
☐ Hay fever ☐ Blurred/failing vision	MALE ISSUES
☐ Sinus problems ☐ Nose bleeds	☐ Male infertility ☐ Erection difficulties
☐ Frequent colds ☐ Gum trouble	☐ Prostate trouble ☐ Other
☐ Enlarged glands ☐ Other	FEMALE ISSUES
	☐ Irregular cycle
SKIN	☐ Bleeding between periods
☐ Boils ☐ Itchy ☐ Sore won't heal	☐ Scanty menstrual flow
	☐ Excessive menstrual flow
☐ Dry ☐ Sweats ☐ Other	☐ Clots in menses
☐ Sensitive ☐ Other	☐ PMS ☐ Severe menstrual pain
GENITO/URINARY	☐ Menopausal symptoms
☐ Bladder or urinary tract infection	☐ Infertility
☐ Blood/pus in urine	☐ Previous miscarriage
☐ Frequent urination	
☐ Inability to control urine	Could you be pregnant? □Yes □No
☐ Kidney infection/stones	Please let us know if this changes.
☐ Lowered libido	If yes, how many weeks?
☐ Other	ii yes, now many weeks:
	Due date
	Physician/midwife
	Phone number
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The information on this form is correct to the best of	т my knowleage.
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Hollywood Community Acupuncture Location and Parking Map

1535 NE 41st Avenue, Portland, OR 97232 503-282-9777 HollywoodCommunityAcupuncture.com



A word about parking:

Parking can be a challenge at peak hours. Please allow extra time to get to your appointment if you are driving. Remember, parking at the Trader Joe's lot carries huge financial risk. You could probably get a lifetime supply of acupuncture for the cost of one towing charge.